



JULY 25-29
INDIANAPOLIS, IN
HOSTED BY THE HOOSIER LOTTERY

Information Technology Agenda

Tuesday, July 26

7:00am – 7:45am

Health & Wellness Three Mile Run

NASPL and the Hoosier Lottery have contracted with Carmel Road Racing Group to guide a scenic run through Indianapolis' White River State Park along the canal that weaves its way through iconic buildings and spaces. Participants should dress comfortably in running attire and running shoes. There may be some steps involved, so please share any accessibility concerns with the CRRG guides before the run. Participants will meet in the lobby near the Missouri Street entrance, walk from the hotel to the beginning of the trail as a group, then the run will begin.

*Check-in: 6:45am in the lobby near the Missouri Street entrance
Run begins at 7:00am*

9:00am – 9:15am

Green Flag: Conference Kickoff

*Sarah Taylor, Executive Director, Hoosier Lottery
William Zielke, Commission Chair, Hoosier Lottery
Marriott Ballroom 5, Second Floor*

9:15am – 10:15am

Resilient Leadership: Energy and Engagement in Crazy Times and Beyond

*Linda Edgecombe, CSP, Hall of Fame Speaker
Marriott Ballroom 5, Second Floor*

10:15am – 10:30am

Networking Break

First & Second Floor Pre-Function Foyers

10:45am – Noon

Audit, I.T. and Security: Welcome and Opening Remarks

Darlene Brown, Partner, McConnell & Jones, LLP



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MUSL R2 and WLA SCS: The Perfect Combo

Dylan Shroll, Information Security Analyst, Multi-State Lottery Association

Marriott Ballrooms 3 & 4, Second Floor

Combined session with Audit and Security

Noon – 1:30pm

LUNCH

Indiana Ballroom E, First Floor

1:45pm – 2:45pm

In-Lane: Now or Never!

Ryan Mindell, Lottery Operations Director, Texas Lottery Commission

Terry Presta, Head of Business, North America, ABACUS Solutions International Group

Richard Gotlieb, Vice President and General Manager, Lottery and Gaming, Blackhawk Network

Mark Smith, Vice President, InComm Payments

In-lane has been a topic of lottery discussion for years. Only recently have retailers and lotteries made concrete progress toward selling lottery tickets in-lane via their points of sale, without a terminal. Join the panel for a discussion on progress made to date, why in-lane sales remain an important opportunity, what steps lotteries can take now to prepare for the future, and why retail is the biggest untapped resource for the industry.

Marriott Ballroom 5, Second Floor

2:45pm – 3:00pm

Networking Break

First & Second Floor Pre-Function Foyers

3:15pm – 3:45pm

Evolving Lottery, Evolving Risk

Gus Fritschie, Vice President, Information Security Services, Bulletproof

Mike Suggs, Director of Internal Audit, North Carolina Education Lottery

Robert Nitz, Director of Information Security, Multi-State Lottery Association

Tara Stosek, CISSP, Senior Security Analyst, Colorado Lottery



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Kevin Kaminski, Deputy Director, Wisconsin Lottery

Lottery operations have changed in many ways since the last in-person PDS in 2019. At the same time, the complexity and risk to business related to cybersecurity has also changed and increased. From larger attack footprints due to a distributed workforce, to cashless technologies, iLottery, and the increased number of vulnerabilities and potential risks in the supply chain as illustrated by the SolarWinds breach, there has never been a more critical or more opportune time to think about security and hear how others in the lottery sector are addressing these concerns.

This panel of top lottery security professionals with roles in compliance, audit, operations, and security will discuss the risks facing lotteries and how to best protect the integrity of gaming.

Questions that will be covered include:

- As you think of the rapid advancement of technology, how has staffing lotteries been impacted and have you had to rethink traditional lottery positions?
- What are the top risks facing lotteries today?
- How do lotteries perform vulnerability management and risk prioritization to increase their security posture?
- What is the role a lottery plays as it relates to security and managing risk?
- How do you manage and assess vendor security?
- What can lotteries do to protect their businesses with a distributed, remote workforce?
- Why is security testing important in iLottery?
- How do lotteries see cybersecurity evolving as technology expands from traditional games to iLottery?

Marriott Ballrooms 3 & 4, Second Floor

Combined session with Security

4:00pm – 4:30pm

Roundtable Discussion and Networking

Marriott Ballrooms 3 & 4, Second Floor

4:45pm – 5:15pm

Powers Awards and Ott Brown Scholarship Presentation



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Celebrate industry excellence with the annual Powers Awards and Ott Brown Scholarship!

The prestigious annual NASPL Powers Awards are presented in recognition of the significant contributions lottery and vendor employees have made through exceptional job performance. NASPL also awards one lottery professional the Ott Brown Scholarship each year, enabling the recipient to participate in the NASPL Lottery Leadership Institute at no cost.

Marriott Ballroom 5, Second Floor

5:30pm – 8:00pm

Vendor Meet and Greet

As many lottery industry employees may not have the opportunity to make it to an annual conference and trade show, this evening was created to give PDS attendees a chance to meet with our industry vendors.

During this event, attendees can chat with vendors to learn more about the products and services they offer the lottery industry. Think of this event as a mini trade show reception!

Hors d'oeuvres and beverages will be provided.

Indiana Ballroom E, First Floor

Wednesday, July 27

9:45am – 10:15am

Lotteries Take on the Challenge of Corporate Responsibility

Barry Pack, Executive Director, Oregon Lottery

While private sector companies have embraced their roles as responsible corporate members of their communities, many lotteries are just now digging into what it means to have policies and programs around Corporate Social Responsibility in our unique industry and operating models. Much broader than responsible gambling, CSR helps lotteries leverage their human and financial resources to deepen their commitment to supporting and improving their communities. Find out what lotteries and NASPL are doing to take on these initiatives.



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Marriott Ballroom 5, Second Floor

10:15am – 10:30am

Networking Break

First & Second Floor Pre-Function Foyers

10:45am – 11:15am

Lockdowns and Angry Scorpions: Things We'd Like to Avoid

Dylan Shroll, Information Security Analyst, Multi-State Lottery Association

Marriott Ballroom 3 & 4, Second Floor

Combined session with Security

11:30am – Noon

Roundtable Discussion and Networking

Marriott Ballrooms 3 & 4, Second Floor

Noon – 1:30pm

LUNCH

Indiana Ballroom E, First Floor

1:45pm – 3:00pm

Cybersecurity Threats and Vulnerabilities

Pablos Holman, Hacker, Inventor, Speaker, Problem Solver and Technology Futurist

Marriott Ballrooms 3 & 4, Second Floor

Combined session with Security

3:00pm – 3:15pm

Networking Break

First & Second Floor Pre-Function Foyers

3:30pm – 4:00pm

Cybersecurity Threats and Vulnerabilities

Pablos Holman, Hacker, Inventor, Speaker, Problem Solver and Technology Futurist

Marriott Ballrooms 3 & 4, Second Floor

Combined session with Security

4:15pm – 4:45pm

Roundtable Discussion and Networking

Marriott Ballrooms 3 & 4, Second Floor

6:00pm – 9:30pm

All Delegate Night



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Indianapolis Speedway Museum

Buses depart at 5:30pm and 6:00pm.

Roundtrip shuttle transportation will be provided to and from the museum. Prior to entering the event, attendees will be given a lap around the Speedway track, and the chance to stop and kiss the bricks on the “Yard of Bricks!”

Attendees will then be dropped off at the Indianapolis Speedway Museum, with exclusive access to its collection of race cars and memorabilia featuring IndyCar, NASCAR, Formula 1, sprint and midgets, motorcycles and drag racing.

Heavy appetizers, adult and nonalcoholic beverages will be served in the atrium from 6:30pm-9:00pm.

Thursday, July 28

7:00am – 7:45am

Health & Wellness Two Mile Walk

NASPL and the Hoosier Lottery have contracted with Carmel Road Racing Group to guide a scenic run through Indianapolis’ White River State Park along the canal that weaves its way through iconic buildings and spaces. Participants should dress comfortably in running attire and running shoes. There may be some steps involved, so please share any accessibility concerns with the CRRG guides before the run. Participants will meet in the lobby near the Missouri Street entrance, walk from the hotel to the beginning of the trail as a group, then the walk will begin.

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Walk begins at 7:00am*

9:00am – 9:15am

White Flag Final Lap: Closing Remarks From Our Host

*Sarah Taylor, Executive Director, Hoosier Lottery
Marriott Ballroom 5, Second Floor*

9:15am – 10:15am

Race for the Future



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Sarah Fisher, Former Racecar Driver, Entrepreneur and Coach

Marriott Ballroom 5, Second Floor

10:15am – 10:30am

Networking Break

First & Second Floor Pre-Function Foyers

10:45am – Noon

Ring Around the White Collar

L. Christopher Knight, Forensic Accountant, Federal Bureau of Investigations

Attendees will explore the not so good, the bad, and the ugly world of white-collar crime. The session begins by identifying unique characteristics of fraud. We will then explore why fraud actors become mentally detached from the crimes they perpetrate. And finally, attendees will learn about newer fraud trends and how they are investigated.

Marriott Ballroom 5

Combined session with Accounting, Audit, Legal and Security

Noon – 1:30pm

LUNCH

Indiana Ballroom E, First Floor

1:45pm – 2:15pm

Rule 2: The Cloud

Isaac Slings, Information Security Analyst, Multi-State Lottery Association

Marriott Ballrooms 7 & 8, Second Floor

Combined session with Security

2:30pm – 3:00pm

Digital Innovation Is Not Limited to Player-Facing Technologies

*Travis Priest, Director of Sales & Marketing, Pollard Banknote
Marriott Ballrooms 3 & 4, Second Floor*

3:00pm – 3:15pm

Networking Break

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3:30pm – 4:00pm

Roundtable Discussion and Networking



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